

## **QUALITY POLICY**

Groundsure Ltd is a leading UK environmental and climate data authority. We give land and property professionals expert information on risks including land contamination, flooding and ground stability, as well as forward guidance on potential climate risks, to advise their clients in the transaction.

Groundsure operates our quality system in accordance with ISO9001 principles to ensure that our services and products meet the needs of our customers in accordance with customer, statutory and regulatory requirements, as well as our policies and procedures.

Groundsure Executive is responsible for the implementation of our Quality Management System through the Data Governance Executive overseen by the Data Governance Council. We are committed to:

- Develop and improve our Quality Management System in response to internal and external feedback
- The enhancement of :
  - Quality, specification, and integrity
  - Customer satisfaction
  - o Supplier performance
  - o Risk minimisation
  - Work ethics and best practices

Groundsure Ltd has a continuing commitment to:

- Constantly monitor our quality performance and implement improvements when appropriate.
- Review internal and external issues affecting our Quality Management System and the needs and expectations of interested parties
- Ensure that our customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Operate a Data Governance Executive to monitor and manage data quality and usage
- Ensure the availability of resources to deliver the Policy

All personnel understand the requirements of this Quality Policy and abide with the requirements as applicable to their role. This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies are made available to all members of staff and relevant interested parties along with copies of the minutes of Data Governance Executive, or extracts thereof, in accordance with their role and responsibilities as a means of communicating the effectiveness of our Quality Management System.

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Signed by Dan Montagnani - CEO, Groundsure Ltd



## Registration Certificate

This document certifies that the Quality Management Systems of

GROUNDSURE LTD (CORNWALL OFFICE)

Have been assessed and approved by CQS (Certified Quality Systems) Limited to the following Management System Standard

BS EN ISO 9001: 2015

The scope of this certification applies to the Quality Management Systems relating to the following activities

THE PROVISION OF CONSULTANCY AND REPORTING ACTIVITIES, RELATING TO GEOTECHNICAL, HISTORICAL MINING ACTIVITY AND CONTAMINATED LAND





Certificate Issued: 8th December 2021

Certificate No: GB2005844

Expiry Date: 7th December 2024

Should verification of the validity of this certificate be required please contact:

CQS (Certified Quality Systems) Ltd United Kingdom Head Office: +44(0)1684 571350 email: verification@cqsltd.com

On behalf of CQS (Certified Quality Systems) Limited